QUESTIONNAIRE FOR SURROGATE CLIENTS

URETHRAL DISCHARGE

Pharmacy code [________] Date of visit (dd/mm/yy) [_____/_____/______]

Initials of surrogate client [____] Initials of Interviewer [____]

1. What is the gender of the pharmacy staff consulted?
   Male = 1
   Female = 2

2. After you complained to the pharmacy staff about the discharge from the penis, did he/she ask you whether you had other problems?
   No = 0
   Yes = 1

3. Did he/she ask you whether you have had such a problem before (urethral discharge)?
   No = 0
   Yes = 1

4. Did he/she ask when you first noticed the urethral discharge OR when the discharge started?
   No = 0
   Yes = 1

5. Did he/she ask to physically examine you?
   No = 0
   Yes = 1

6. Did he/she recommend a laboratory test?
   No = 0
   Yes = 1

7. Did he/she ask whether you had seen a doctor before going to the pharmacy?
   No = 0
   Yes = 1

8. Did he/she ask whether you had sexual intercourse before the symptoms appeared?
   No = 0
   Yes = 1
9. (a) Did he/she ask you whether you used condoms when you had sexual intercourse?

No = 0  
Yes = 1

(b) If yes for [a] above, did he/she ask why you did not use condoms?

No = 0  
Yes = 1

10. Did he/she recommend treatment by injection?

No = 0  
Yes = 1

11. (a) Did he/she (out of his/her initiative) recommend any medicines for you to take?

No = 0  
Yes = 1 (Go to 11c.)

(b) If no, did he/she (after your request) recommend any medicines for you to take?

No = 0 (Go to question 16)  
Yes = 1

(c) What medicines were recommended? (Interviewer to fill table as appropriate)

<table>
<thead>
<tr>
<th>Medicine name</th>
<th>Dose</th>
<th>Frequency</th>
<th>Duration (days)</th>
<th>Cost (kshs)</th>
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12. What did he/she advise when you said you did not have enough money?

______________________________________________________________________________

______________________________________________________________________________

______________________________________________________________________________

______________________________________________________________________________
13. (a) Did he/she agree to write down for you the cost or quantities of the various medicines remaining?

No = 0  
Yes = 1

(b) If yes, interviewer to fill table below as appropriate. *(Refer to the paper issued by the pharmacy staff/ what the client was told is the remainder)*

<table>
<thead>
<tr>
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<th>Dose</th>
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14. What was his/her response to the question “Will this medicine cure me?”
___________________________________________________________________
___________________________________________________________________
___________________________________________________________________

15. What was his/her response to the question “What should I do if I do not get better?”
___________________________________________________________________
___________________________________________________________________
___________________________________________________________________

___________________________________________________________________
16. Were you given instructions/advice regarding the following:
   
a. Completion of dose of recommended medicines?
   
   \[ \text{No} = 0 \quad \text{Yes} = 1 \]
   
b. Abstinence from sexual intercourse until cured?
   
   \[ \text{No} = 0 \quad \text{Yes} = 1 \]
   
c. Use of condoms during future sexual intercourse?
   
   \[ \text{No} = 0 \quad \text{Yes} = 1 \]
   
d. Treatment of sexual partner?
   
   \[ \text{No} = 0 \quad \text{Yes} = 1 \]
   
e. HIV testing?
   
   \[ \text{No} = 0 \quad \text{Yes} = 1 \]
   
17. What other instructions/advice were you given?

   
   \[ \text{___________________________________________________________________} \]
   
   \[ \text{___________________________________________________________________} \]
   
   \[ \text{___________________________________________________________________} \]

18. What other comments can you make about the visit? e.g. your general impression of the pharmacy, any interesting/funny incidences or questions, etc.

   
   \[ \text{___________________________________________________________________} \]
   
   \[ \text{___________________________________________________________________} \]
   
   \[ \text{___________________________________________________________________} \]

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